

FAQ'S

Common questions and helpful tips

Can I meet the teachers and see the classroom with my child before the first day of school?

Yes! If your child is joining in September, we will have an open house on the first day after Labour Day. If your child is joining at any other time, we will arrange a parent accompanied tour to see the classroom and meet the teachers, followed by a trial date for them to come to the class for one hour with the other children in the class.

What is gradual entry?

Every child's first day at Treetops will only be one hour. If your child is beginning in September, we follow a 1-week gradual entry program which will be emailed out mid-August. The first day after the Labour Day long weekend, Tuesday September 6th, will be our open house. At the open house come any time with your child between the scheduled hours of 9:30-11:30am for the morning class or 1:00-3:00pm for the afternoon class to meet the teachers, the other parents and your child's classmates. If your child begins at another point in the year, after their first day, the teacher will discuss with you a personalized gradual entry schedule based on your child's readiness level.

What do I do if my child has separation anxiety?

It is very common for children to develop separation anxiety in the first week of school. Although it is hard to see your child upset, the best way to get them adjusted is to prepare them weeks in advance that you will be leaving after you drop them off, but that you will be back to pick them up before they know it. Practice it at home. On the first day of school, at the door, say goodbye and tell them you will be back, that they are brave and leave the school premises. From experience, the longer the goodbye is, the harder it is for your child to adjust to the classroom. If they can see you, they will want to be with you. They are usually totally fine a few minutes after you leave 🙄

What should my child bring to school every day? *

Snack: Please pack a healthy snack for your child. Please keep in mind Treetops is a **NUT FREE** school. Snack ideas include; cheese, crackers, fruit, veggies, hard boiled eggs, berries, smoothies, seaweed, yogurt, mini muffins etc. Please refrain from putting high sugar items in your child's snack.

Drink: Please pack a labelled refillable water bottle.

Lunch: If your child is part of our lunch club program, please pack their lunch in a separate labelled container. Lunch ideas include; sandwiches, wraps, rice dishes, pasta dishes etc.

Outdoor Clothes, Hats and Shoes: We will be taking the children outside as much as possible. Please dress them for the weather. If it's a sunny day, please apply sunscreen before dropping them off. If it's a rainy day, make sure they have their rain gear. Feel free to leave a set of outdoor gear at the school.

Indoor Shoes: Please pack a pair of indoor shoes that are labeled and can be left at the school. They must be able to put these shoes on by themselves. Crocks are a great indoor shoe that children can easily put on and off by themselves. No laces.

Change of Clothes: Please pack a change of clothes in a bag with their name on it in case their clothes get dirty or they have an accident. You can leave an extra set of clothes in their cubby at school.

If Potty Training, Include Training Pants and Baby Wipes: Before starting at Treetops, children must have already begun potty training and be able to sit on the toilet on their own and wipe. Please let us know if your child is still potty training so that we are aware if they will need assistance.

*PLEASE LABEL ALL OF YOUR CHILD'S BELONGINGS



Can my child bring a toy or other item to the school to show their friends?

We will have designated show & tell days every month. We will communicate these days in our monthly calendar. Our monthly calendar can be found in the HiMama App that you will receive an invitation to. HiMama is our communication app where we share pictures, videos, school calendars and you can send nonemergency messages to the staff.

What do I do if there is an emergency and I need to reach my child or the teachers?

If there is an emergency and you need to speak with the teachers, please call or text Lauren at 604-925-2414. If there is an earthquake or fire, our meeting place is the parking lot of the school. If that is not possible, the secondary meeting place is Westcot Elementary School which is located at 760 Westcot Road, up the street from Treetops.

What if I have a non-emergency related question or comment?

There are many ways to talk with the Treetops team including in person after class or by:

Email: treetopsmps@gmail.com

Message in Hi Mama App: Use the message function in Hi Mama

Phone: Leave a message on our voicemail at 604-925-2414 and we will get back to you right away

Are there any rules for dropping off or picking up my child at the end of class?

For drop off, please arrive wearing a mask and assist your child to wash their hands at our handwashing station. You have the option of checking your child into the school on the HiMama app or our staff will do it at the door. We will take your child's temperature at the door before they enter.

For pick-up, please wait outside of the classroom and we will individually call the children one by one to meet their parents. If you have a question for the teachers, please wait until the last child has left the class before having a chat with the teachers.

For both drop off and pick-up, please do not park in front of the school entrance as this is a fire route. Please use the designated parking spots. Also do not park in the handicap spots. This is monitored by video surveillance by the church.

What is Treetops doing to keep our children, teachers and community safe from Covid 19?

Treetops Montessori Preschool is implementing numerous cleaning, ventilation, air purifying, screening, and hygiene practices in order to stop the spread of COVID-19 and other common viruses. To see the full details, please refer to our COVID-19 Response Plan.

What does Treetops need the parents to do to keep our children, teachers, and community safe from Covid 19?

In addition to the measures that Treetops is taking, we are also asking our parents to follow our protocols and procedures in order to stop the spread of COVID-19. At home, please teach your children that if they feel they are going to sneeze or cough, to do so into their elbow or a tissue, followed by hand washing with soap for 20 seconds.

Here is the list of what we are asking of our parents:

1. Assess your child daily for signs of common cold, influenza, COVID-19, or other respiratory disease. If your child is ill with symptoms of Covid 19 or any other illness, do NOT bring them to school until they are symptom free and feeling well enough to return. Please inform the school if your child is sick and will not be attending. You can mark them absent in the Hi Mama app.

2. Assist your child in washing their hands at our handwashing station before entering the school.

Is Treetops a religious school?

No, Treetops is not associated with any religion, and we do not teach religion in our classroom. We do however celebrate our classmates and teachers' cultural traditions. We have children with many different cultural backgrounds in the class. Please let us know any important holidays that you would like us to celebrate and teach the kids about.

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